



2550 UNIVERSITY AVE WEST  
SUITE 143N  
ST. PAUL, MN 55114  
(651) 642-1013  
FAX (651) 642-0947  
www.mncranio.com

Welcome to the Minnesota Craniofacial Center for TMJ & Sleep Treatment, one of the few clinics nationwide devoted entirely to the treatment of TMJ disorders and head and neck pain. We are looking forward to meeting you! Please note 2+ hours have been especially reserved for you. If you cannot keep your appointment please give us at least 24-hours' notice.

Enclosed are several forms. Please fill them out completely and do not leave any spaces blank. If a question does not apply to you put N/A in for "not applicable." These forms help us to meet your health care needs.

**These forms MUST be completed before you can be seen for your appointment.** If you arrive without the forms completed, your appointment time may need to be rescheduled.

Be sure to include all information we will need to properly file your insurance, and bring your insurance card with you to your appointment. Please note that although the insurance has been filed, you will be receiving monthly statements until your account has been paid in full. A form is enclosed for your use in calling your insurance company and confirming your coverage. Please be sure to call the customer service number on the back of your insurance card and fill out this form before your appointment.

We know that people in pain are uncomfortable sitting for long periods of time, and completed forms will shorten your first appointment. Some of the material is repetitive but it will help us to be thorough and help you receive all appropriate insurance benefits. If you have any questions or difficulty with the forms, please call us at (651) 642-1013. Thank you for your cooperation.

Your first appointment will consist of a thorough examination of your head, jaws, and neck. Avoid turtlenecks, high collars and shoulder pads and wear your hair pulled back from your neck. Since we may need to take radiographic films or perform other tests, we may ask you to remove your makeup or jewelry. Spouses or parents of children are encouraged to accompany patients, especially to the initial examination.

Temporomandibular joint disorder/dysfunction is often misunderstood and difficult to diagnose. Possibly you are one of the many people we see who have been told their pain is not real. We will do everything possible to track down the cause of your pain and help you eliminate it.

Sincerely,

Kim Ledermann, D.D.S., M.S.

**Patient Medical & Insurance Information**

*Please list information for everyone involved in your care. We will send an examination report to each of these addresses, unless you request otherwise. Please use a black or blue pen.*

Your Name: \_\_\_\_\_  
Date of Birth: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Home #: \_\_\_\_\_  
Work #: \_\_\_\_\_  
Cell #: \_\_\_\_\_  
Email: \_\_\_\_\_  
Employer: \_\_\_\_\_

**Emergency Contact:** \_\_\_\_\_  
**Phone #:** \_\_\_\_\_

\*\*\*\*\*

**Whom may we thank for referring you to our office?**

\_\_\_\_\_

\*\*\*\*\*

Primary Health Insurance: \_\_\_\_\_  
Billing Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone #: \_\_\_\_\_  
Subscriber \_\_\_\_\_  
Subscriber DOB: \_\_\_\_\_  
Policy/Group #: \_\_\_\_\_  
ID #: \_\_\_\_\_

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Secondary Health Insurance: \_\_\_\_\_  
Phone #: \_\_\_\_\_  
Subscriber: \_\_\_\_\_  
Subscriber DOB: \_\_\_\_\_  
Policy/Group #: \_\_\_\_\_  
ID #: \_\_\_\_\_

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**If your treatment is related to a motor vehicle accident, please fill in the following:**

Auto Insurance: \_\_\_\_\_  
Billing Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
DOI: \_\_\_\_\_ Claim #: \_\_\_\_\_  
Adjuster Name: \_\_\_\_\_  
Phone #: \_\_\_\_\_

\*\*\*\*\*

Attorney: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone #: \_\_\_\_\_

**If Minor, Name of Responsible Party:**

\_\_\_\_\_  
**I authorize sharing** my (check one or both)  
\_\_ financial information / \_\_ treatment information  
with the following person:

\_\_\_\_\_  
**Signature:** \_\_\_\_\_

\*\*\*\*\*

Physician: \_\_\_\_\_  
Clinic Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone #: \_\_\_\_\_

\*\*\*\*\*

Dentist: \_\_\_\_\_  
Clinic Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone #: \_\_\_\_\_

\*\*\*\*\*

Chiropractor: \_\_\_\_\_  
Clinic Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone #: \_\_\_\_\_

\*\*\*\*\*

Neurologist: \_\_\_\_\_  
Clinic Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone #: \_\_\_\_\_

\*\*\*\*\*

Other Care Provider: \_\_\_\_\_  
Clinic Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone #: \_\_\_\_\_

\*\*\*\*\*

**If your treatment is related to a work injury, please fill in the following:**

Other Insurance Info (Workers Comp/Personal Injury) Company Name: \_\_\_\_\_  
Billing Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Subscriber: \_\_\_\_\_ DOB: \_\_\_\_\_  
Policy#: \_\_\_\_\_ ID #: \_\_\_\_\_

Patient Name:  
DOB:

Appt date:

## **Insurance Information—Please Read!**

Please note that it is your responsibility to understand your insurance benefits and coverage. Filling out this form will help us give you the most accurate **estimation** of your benefits. We will submit to your insurance as a courtesy.

If you have medical insurance and would like to receive the maximum benefits available to you from your insurance company, it is important that **you** contact your insurance company **prior to your first visit in our office**. We certainly are happy to answer any insurance questions you may have, but please understand, MN Craniofacial Center can only assist you and cannot guarantee payment from your insurance company.

### **Please call your medical insurance company for the following information:**

1. Do I have non-surgical TMJ benefits? Yes or No
  
2. Do I have a deductible? Yes or No  
How much is the deductible? \_\_\_\_\_  
How much of the deductible has been met? \_\_\_\_\_
  
3. Do I need a Prior Authorization for DME (Durable Medical Equipment)? Yes or No  
(Give DME CODE **D7880** to your insurance representative. If that code does not work try **21110**)

**Fax number to send prior authorization:** \_\_\_\_\_

4. Copayments are due on the day of service. How much is my office copay? \_\_\_\_\_
  
5. Which of these services will be applied to my deductible, and what percentage of the fee do I pay for them:
  - A. X-Rays: \_\_\_\_\_
  - B. Office Visits: \_\_\_\_\_
  - C. DME (Durable Medical Equipment): \_\_\_\_\_

Name of representative you spoke with \_\_\_\_\_ Date \_\_\_\_\_

**Repair Charges:** Repair charges for broken oral appliances are the patient's responsibility to pay and the amount will vary, depending on the type of repair needed. Repair charges are not a covered service by your insurance company.

Your insurance plan may require a referral from your primary care physician to be seen in our office. You are responsible for being aware of this and for obtaining this referral if it is required.

Patient Name:  
DOB:

Appt date:

Please shade the areas of pain on the head diagram and circle the numbers in front of any symptoms you may have. Thank You.

**Head Pain, Headaches**

- 1-Forehead
- 2-Temples
- 3-“Migraine” type
- 4-Sinus Type
- 5-Shooting pain up the back of the head
- 6-Hair/scalp painful to touch

**Ear Problems**

- 1-Hissing, buzzing or ringing
- 2-Decreased hearing
- 3-Ear pain-earache w/ no infection
- 4-Clogged “itchy” ears
- 5-Vertigo, dizziness

**Eyes**

- 1-Pain behind eyes
- 2-Bloodshot eyes
- 3-May bulge out
- 4-Sensitive to light

**Mouth**

- 1-Discomfort
- 2-Limited opening
- 3-Inability to open smoothly upon opening
- 4-Jaw shifts to one side
- 5-Locks open or shut
- 6-Can’t find correct bite

**Teeth**

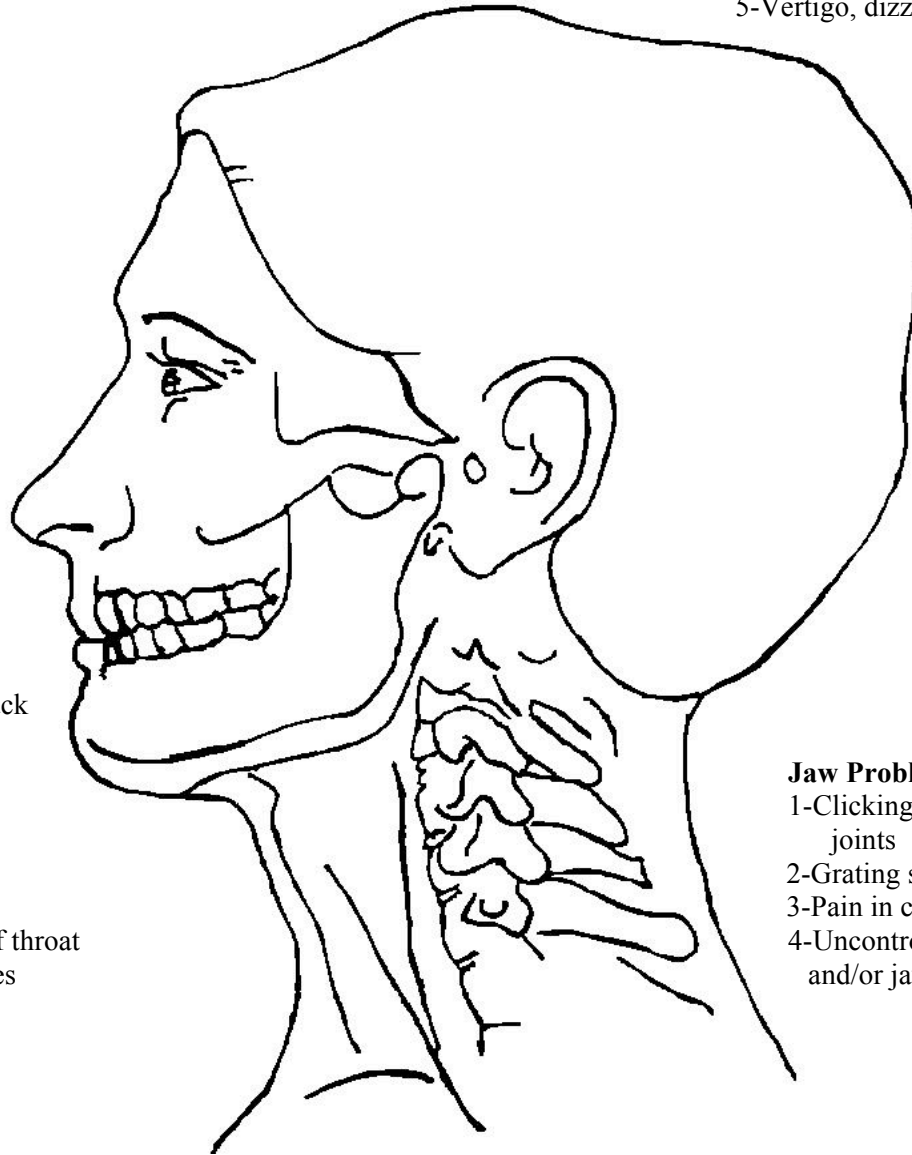
- 1-Clenching and/or grinding in day or night
- 2-Looseness and soreness of back teeth

**Throat Problems**

- 1-Swallowing difficulties
- 2-Laryngitis
- 3-Sore throat w/o infection
- 4-Frequent cough or clearing of throat
- 5-Voice irregularities or changes
- 6-Feeling of foreign object in throat constantly

**Neck Problems**

- 1-Lack of mobility
- 2-Neck pain/stiffness
- 3-Tired sore muscles
- 4-Shoulder and back ache
- 5-Arm and/or finger numbness



**Jaw Problems**

- 1-Clicking, popping jaw joints
- 2-Grating sounds
- 3-Pain in cheek muscles
- 4-Uncontrollable tongue and/or jaw movements

**MN Craniofacial Center, P.C.**

Patient Name:  
DOB:

Appt date:

## History of Presenting Complaint

Welcome to our office! Today you will be given a complete examination of your mouth, head, neck, and jaw. This will include a careful inspection of your teeth, jaw joints, chewing muscles, and your occlusion (bite). Other records such as x-rays, computerized jaw tracking, MRI, and diagnostic models may be necessary to form a complete diagnosis. Please answer as many questions as possible, and write freely on the discussion questions. Some of the material is repetitive, but it is necessary both to help us be thorough and so we may help you obtain any insurance benefits that may apply. Thank you for your help.

Name: \_\_\_\_\_ Age: \_\_\_\_\_ Today's Date: \_\_\_\_\_

Gender: \_\_\_\_\_ Male \_\_\_\_\_ Female

Please describe your chief complaints: \_\_\_\_\_

How long ago did your symptoms start? \_\_\_\_\_ 0-5 months \_\_\_\_\_ 6-11 months \_\_\_\_\_ 1-2 years  
\_\_\_\_\_ 3-5 years \_\_\_\_\_ 6-10 years \_\_\_\_\_ 10+ years

Have your symptoms become worse recently? \_\_\_\_\_

Occupation: \_\_\_\_\_ Typical job duties: \_\_\_\_\_

Do any of these duties aggravate your condition? \_\_\_\_\_

How long have you had your present job? \_\_\_\_\_

Who have you consulted about your condition? \_\_\_\_\_

What were their treatments or recommendations? \_\_\_\_\_

What dietary, nutritional or lifestyle changes have you made? \_\_\_\_\_

What else have you tried yourself to correct the problem? \_\_\_\_\_

Please discuss the degree of success of your prior treatment. \_\_\_\_\_

Do you have an opinion as to what should be done to solve your problem? \_\_\_\_\_

Do you consider yourself to be under a great deal of stress? \_\_\_\_\_ If so, please explain: \_\_\_\_\_

Are your symptoms related to an automobile accident? \_\_\_\_\_ If so, date of accident: \_\_\_\_\_

State where accident occurred: \_\_\_\_\_

Are the symptoms related to a work injury? \_\_\_\_\_ If so, date of injury: \_\_\_\_\_

Name of employer involved: \_\_\_\_\_

If an accident is involved, did any symptoms exist before the accident? \_\_\_\_\_

Patient Name:  
DOB:

Appt date:

## MEDICAL HISTORY

Do you have a history of any of the following conditions?

Yes	No		Yes	No
____ ____		AIDS	____ ____	Arthritis
____ ____		Bleeding Problems	____ ____	Bone Disorder
____ ____		Cancer	____ ____	Diabetes
____ ____		Eating Disorder	____ ____	Heart Disease
____ ____		Hepatitis	____ ____	High Blood Pressure
____ ____		Intestinal Problems	____ ____	Kidney Disease
____ ____		Low Blood Pressure	____ ____	Neurologic Problems
____ ____		Stomach Problems	____ ____	Tuberculosis

Please describe any items marked above: \_\_\_\_\_

Do you smoke? \_\_yes \_\_no If so, how many packs per day? \_\_1 \_\_1-2 \_\_2-3 \_\_more than 3

Do you use beer, wine, or other alcoholic beverages? \_\_yes \_\_no

If so, how many drinks per week? \_\_0-3 \_\_4-10 \_\_more than 10

Do you use any recreational drugs? \_\_yes \_\_no Describe: \_\_\_\_\_

Are you pregnant? \_\_\_\_yes \_\_\_\_no If so, expected date of delivery: \_\_\_\_\_

**FAMILY HISTORY** Father: Age, if living: \_\_\_\_\_ His general health: \_\_\_\_\_

Or, age at death: \_\_\_\_\_ Cause of death: \_\_\_\_\_

Mother: Age, if living: \_\_\_\_\_ Her general health: \_\_\_\_\_

Or, age at death: \_\_\_\_\_ Cause of death: \_\_\_\_\_

Are there any inherited health conditions or genetic disorders in your family? \_\_\_\_\_

Please specify: \_\_\_\_\_

**CURRENT MEDICATIONS** or attach list

DOSE

CONDITION

_____	_____	FOR _____
_____	_____	FOR _____
_____	_____	FOR _____
_____	_____	FOR _____
_____	_____	FOR _____
_____	_____	FOR _____

Patient Name:  
DOB:

Appt date:

Please list any vitamins or minerals you take. Specify amount: \_\_\_\_\_

Are you allergic to any medications, foods, or latex? \_\_\_\_\_

Date of last physical exam (month & year): \_\_\_\_/\_\_\_\_ Conditions treated: \_\_\_\_\_

Please list any surgery or hospitalizations you have had: \_\_\_\_\_

Have you ever experienced an injury (such as a fall or an assault) that might have contributed to your current condition? \_\_\_\_\_

List any medical conditions not described above: \_\_\_\_\_

Please list any regular exercise that you do: \_\_\_\_\_

Do you play a musical instrument? \_\_\_\_\_

How many hours are you in bed each night? \_\_\_\_\_

What is your usual quality of sleep? \_\_\_ Good \_\_\_ Fair \_\_\_ Poor

Are you able to fall asleep quickly? \_\_\_\_\_

How many times do you wake during a typical night? \_\_\_\_\_

How many times do you get up to urinate during a typical night? \_\_\_\_\_

Are you able to go right back to sleep if you wake during the night? \_\_\_\_\_

Do you snore? \_\_\_\_\_ Do you hold your breath or gasp during the night? \_\_\_\_\_

Are you sleepy when you wake up? \_\_\_\_\_ Are you often sleepy during the day? \_\_\_\_\_

Do you clench or grind your teeth during the \_\_\_ day or \_\_\_ night? \_\_\_\_\_

Do you often chew \_\_\_ fingernails, \_\_\_ pencils or pens, or \_\_\_ other? \_\_\_\_\_

Do you regularly see a chiropractor or physical therapist? \_\_\_\_\_

Have you ever had orthodontics (braces or retainers)? \_\_\_\_\_ At what age? \_\_\_\_\_

If so, were any permanent teeth extracted? \_\_\_\_\_ Did you use a headgear? \_\_\_\_\_

Do you still use an orthodontic retainer? \_\_\_\_\_

Have you \_\_\_ gained or \_\_\_ lost weight recently? How much? \_\_\_\_\_ Over what time? \_\_\_\_\_

Office Use Only: **BP:** \_\_\_\_\_ **Pulse:** \_\_\_\_\_

**Height:** \_\_\_\_\_ **Weight:** \_\_\_\_\_

*Forms Revised 08/17*

Patient Name:  
DOB:

Appt date:

## THE EPWORTH SLEEPINESS SCALE

How likely are you to doze off or fall asleep in the following situations, in contrast to just feeling tired? This refers to your usual way of life in recent times. Even if you have not done some of these things recently, try to decide how they are likely to affect you. Use the following scale to choose the most appropriate number for each situation, and write the number in the blank:

- 0 = Would Never Doze
- 1 = Slight Chance of Dozing
- 2 = Moderate Chance of Dozing
- 3 = High Chance of Dozing

**Situation:**

**Chance of Dozing:**

Sitting and reading	_____
Watching TV	_____
Sitting, inactive in a public place such as a theater or a meeting	_____
As a passenger in a car for an hour without a break	_____
Lying down to rest in the afternoon when circumstances permit	_____
Sitting and talking to someone	_____
Sitting quietly after a lunch without alcohol	_____
In a car, while stopped for a few minutes in traffic	_____

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Have you ever received a diagnosis of obstructive sleep apnea or another sleep breathing disorder? \_\_\_\_\_ Yes \_\_\_\_\_ No

If yes, are you receiving treatment for this disorder? \_\_\_\_\_ Yes \_\_\_\_\_ No

What treatment have you received? \_\_\_\_\_

If you are not receiving treatment, why not? \_\_\_\_\_

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Please initial: \_\_\_\_\_

Patient Name:  
DOB:

Appt date:



## PEDIATRIC SLEEP SCREENING

Fill out this form if you are a parent or guardian accompanying a child receiving treatment. Please complete it as accurately as possible. In our practice we are very interested in our patients' overall health, and orthodontic treatment in children can be an important part of managing health problems caused by sleep and breathing disorders.

Patient's name: \_\_\_\_\_ Age: \_\_\_\_\_

Form filled out by: \_\_\_\_\_

Date: \_\_\_\_\_

\_\_\_\_\_ While sleeping, does your child snore?

\_\_\_\_\_ While sleeping, does your child have heavy or loud breathing?

\_\_\_\_\_ While sleeping, does your child have trouble breathing or struggle to breathe?

\_\_\_\_\_ Have you ever seen your child stop breathing or hold his or her breath at night?

\_\_\_\_\_ Does your child wet the bed, sleepwalk or have night terrors (circle any)?

\_\_\_\_\_ Does your child clench or grind their teeth at night?

\_\_\_\_\_ Does your child tend to breathe through his or her mouth during the day?

\_\_\_\_\_ Does your child have a dry mouth on waking in the morning?

\_\_\_\_\_ Does your child wake up feeling tired in the morning?

\_\_\_\_\_ Does your child wake up with headaches?

\_\_\_\_\_ Is it hard to wake your child in the morning?

\_\_\_\_\_ Does your child have a problem with sleepiness during the day?

\_\_\_\_\_ Has a teacher or caregiver commented that your child appears sleepy or very active during the day?  
(circle one)

\_\_\_\_\_ Does your child often have difficulty organizing tasks and activities?

\_\_\_\_\_ Does your child have difficulty paying attention?

\_\_\_\_\_ Does your child have dark circles under his or her eyes?

\_\_\_\_\_ Does your child have crowded teeth or a misaligned bite?

\_\_\_\_\_ Did your child stop growing at a normal rate at any time since birth?

\_\_\_\_\_ Is your child overweight?

\_\_\_\_\_ Is your child very active?

\_\_\_\_\_ Does your child have significant emotional or behavioral issues?

Patient Name:  
DOB:

Appt date:

## CHRONIC PAIN INVENTORY

We at the Minnesota Craniofacial Center are concerned with the general wellbeing of our patients, and factors such as environmental stressors, lifestyle, and nutrition can play a part in your overall health and speed of recovery. As our goal is to provide you with the best care possible, we ask that you complete the questions below.

Over the last 2 weeks how often have you been bothered by any of the following?

	None	Several Days	More than Half the Days	Nearly Every day
1) Feeling nervous, anxious, or on edge	0	1	2	3
2) Not being able to stop or control worrying	0	1	2	3
3) Feeling down, depressed, or hopeless?	0	1	2	3
4) Little interest or pleasure in doing things	0	1	2	3

The thought of harming myself has occurred to me (circle one)    YES    NO

Disorders of the TMJ and pain go hand in hand. Long-term, or chronic, pain can sometimes contribute to effects such as depression, anxiety, and decreased quality of life. The psychological effect from pain in turn can exacerbate the chronic pain.

We are very optimistic that once function is restored and balance is achieved through treatment with us that the pain will resolve or become manageable. However, chronic pain can sometimes cause such a disturbance that restoring balance and function and removing the source of the physical pain is not enough, and this may need to be addressed specifically. If we feel that the effects of chronic pain are inhibiting your treatment with us, we may recommend that you consider seeing someone such as a pain psychologist. If you would prefer a referral now, please let us know.

Patient Name:  
DOB:

Appt date:

## NOTICE OF PRIVACY PRACTICES

MN Craniofacial Center, P.C.

PLEASE READ THE FOLLOWING STATEMENTS CAREFULLY.

You have the right to read our Privacy Practices Policy, which provides a description of the uses and disclosures we may make of your protected health information.

We reserve the right to update and change our Privacy Practices Policy. If we change the policy, we will issue a revised version containing the changes.

You may obtain a copy of our Privacy Practices Policy, including any revisions, now or at any time by contacting:

Dr. Kim M Ledermann, DDS  
Minnesota Craniofacial Center for TMJ and Sleep Treatment  
2550 University Avenue West #143N, Saint Paul, MN 55114  
Telephone: 651-642-1013 Fax: 651-642-0947  
E-mail: [info@mncranio.com](mailto:info@mncranio.com)

I have had full opportunity to read and consider your Privacy Practice Policy. I understand that, by signing this form, I consent to your use and disclosure of my protected health information as necessary to carry out my treatment, perform payment activities associated with my account, and perform health care operations as allowed under federal laws.

Print patient's name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

If a personal representative on behalf of the patient signs this Consent, complete the following:

Personal Representative's Name: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_

**YOU ARE ENTITLED TO A COPY OF THIS FORM AFTER YOU SIGN IT.**

Witness to patient signature: Initials \_\_\_\_\_

Patient refused to sign form: Initials \_\_\_\_\_

*Revised 6-6-18*

Patient Name:  
DOB:

Appt date:



### Practice policies

*We thank you for selecting us to serve your needs. Our entire staff is a team dedicated to provide the highest quality care and service to our patients. We take great pride in each staff member's training and capabilities. So that we might all enjoy a smooth working relationship, we ask you to take a few minutes to read over our practice policies:*

**APPOINTMENTS:** We strive to keep our patient's "waiting time" to a minimum, as we recognize that your time is valuable. Therefore, we are able to see our patients on an appointment basis only (with the exception of emergencies). We consider an appointment made to be an agreement and commitment between our office and our patients, and we rely on our fine patients to abide by their agreement. We reserve the right to reschedule your appointment if you arrive more than 15 minutes past your scheduled appointed time.

**EMERGENCIES:** As emergencies do arise, we ask your patience and understanding in the event of our having to place an emergency patient in front of your appointment slot. We will try to inform you of any changes necessary ahead of time, if at all possible.

**FINANCIAL ARRANGEMENTS:** During your first visit, our accounts manager will meet with you. Please direct all inquiries about your account to her rather than to the treatment staff. Our accounts manager will be most happy to discuss how our office handles your insurance benefits, if applicable; how your co-payments (if any) are to be taken care of; how any secondary insurance is handled; and how our office financial policy is administered. She will help you arrange the most suitable method of payment for your care. For your convenience, we accept Visa and Master Card.

**INSURANCE:** As a courtesy to you, we will be happy to submit all insurance claims for services rendered in our office. However, it is up to you to know if your insurance plan requires a referral or a prior authorization, whether insurance deductibles have been met, if there are plan exclusions for TMJ treatment or dental sleep appliances, what percent of coverage you have, whether you are required to make co-payments and what the co-payment will be, and what your plan maximum coverage is per year. Please see the enclosed form to use when calling your insurance company.

**OUR COMMITMENT TO YOU:** We appreciate having you as a patient in our practice. We will do everything to deliver the highest quality care in a safe, comfortable and caring environment. Please do not hesitate to ask any questions you might have about our services and office policies. In addition, if you are satisfied with our services, please feel free to tell a friend. We welcome new patients and appreciate referrals of your family and friends.

**YOUR COMMITMENT TO US:** I understand that I am ultimately responsible for my account in this office, regardless of what insurance benefits or other third-party compensation may or may not be applied to my account. I authorize payment of any medical benefits directly to MCC. If my insurance denies coverage for my treatment and an appeal is necessary, I will be expected to pay my balance due within 30 days of receiving the denial. If, after the appeal, my insurance does issue payment to MCC, then MCC will issue me a refund.

I also consent to the release and retrieval of my personal health information by MCC to and from my medical and/or any automobile or other insurance companies, and all third parties involved in my care. I agree to a charge of \$50 if I fail or \$25 if I cancel a scheduled appointment **without giving MCC a 24-hour notice.**

\_\_\_\_\_  
**Patient signature**

\_\_\_\_\_  
**Date**

Patient Name:  
DOB:

Appt date: